



**FOR IMMEDIATE RELEASE**

## **LEGAL OUTSOURCING 2.0 APPOINTS JOANNE SHIELDS AS DIRECTOR OF DATA BREACH REVIEW**

**New York - May 6, 2024** Legal Outsourcing 2.0 is excited to announce the appointment of Joanna Shields as the Director of Data Breach Review. Joanna joins our company at an important moment as our data breach team and offerings have continued to grow. It also comes at a time when we are quickly expanding our client base and Joanne will be an asset to our account management strategy.



Prior to joining Legal Outsourcing 2.0, Joanne has spent the last 6 years in India managing, training, and overseeing data breach teams. She has been the Data Breach Director for teams of 500+ reviewers at various Indian offices for companies such as Epiq, Integreon, and UnitedLex. She has trained staff in all areas of data breach including: HIPAA, FERPA, GDPR, PIPEDA as well as all types of industries such as health care, financial, insurance, and education as well as many others. After 6 years in India, she is an expert in directing Indian teams and bridging the knowledge gap between American/Western documents and Indian comprehension to ensure accurate identification of reportable data.

Before working in India, Joanne spent 15 years working as a Team Lead or Project Manager on Document Review projects for various law firms throughout Southern California.

Joanne has a BA in Fine Arts from University of California, Irvine and a JD from Western State University College of Law. She has been a member in good standing of the California Bar Association for over 20 years.

Legal Outsourcing 2.0, as the name suggests, is the next generation of Legal Process Outsourcing. We provide technology-enabled solutions and services to law firms and corporations.